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# **CATSKILL HI-LINE**

Bi-Monthly Newsletter

Volume 74—Issue 6 November/December 2018

# Powering Our Rural Communities

The Directors, Managers, and Staff of DCEC would like to wish you a and a Joyous Holiday Season, Good Health, and Happiness in the New Year!

# Happy Thanksgiving

# Reflections of DCEC's 74th Annual Meeting

The members of the Delaware County Electric Cooperative (DCEC) met this past September as we do annually to conduct the business of the Cooperative.

Although it was the 74th Annual Meeting of the Cooperative, DCEC is 76 years old.

This fact added to the significance and enthusiasm of the meeting. The evening began with honoring America. We sang the National Anthem with the help of Grace's Touch, we prayed with the help of Deborah Fleming, we pledged our allegiance with the help of Board President Steve Oles, and we also recognized those veterans in our presence.

President Oles was pleased to exhibit a video showing insight on DCEC's history, why it was formed, and what's next. He announced that both Bovina Town Historian Ray LaFever and Videographer, Jessica Vecchione worked very hard to produce this video over the past year. President Oles went on to introduce the evening's keynote speaker, Mr. Ray LaFever, and remarked that Mr. LaFever also authored the 75<sup>th</sup> Anniversary Book that was given to all members in attendance. Mr. LaFever shared his thoughts on the strengths of the Cooperative's history and the legacy of the cooperative model. He spoke of the unmeasurable value of the membership and being a member-owner cooperative.

The business of the annual meeting included the approval of the minutes from last year's annual meeting. The Treasurer's report that referenced the financial goals and objectives that your elected board of directors updates and follows. Paul Menke, Treasurer shared that capital credits were distributed to the membership, the Cooperative continues to lower its total debt level, and continues to control spending. Your dedicated board of directors strives to control electric rates and seek the long term security of our cooperative. The hard work of the nominating committee provided for an impressive slate of candidates for the open seats on the DCEC Board of Directors. In addition to voting on the board seats the membership present voted on Bylaw changes and the 3 nonprofit organizations that would receive donations.

Treasurer Menke then invited the CEO/General Manager, Mark Schneider, to provide the CEO/General Manager's Report. CEO Schneider outlined the following items:

- Partnership with New York Power Authority and contract extension discussions
  - Partnership with New York State Rural Electric Cooperatives and updating the Rural Electric Cooperative Law
    - Proposed Bylaw changes
      - Mutual aid



Continued on Page 7...

39 Elm Street, PO Box 471, Delhi, NY 13753 Phone: 607-746-2341 or 866-436-1223

Fax: 607-746-7548 Pay-by-Phone 844-209-7162 OUTAGES: 607-746-9283

# SAVE \$4 Every Month on Your Electric Bill

Are you interested in saving money this winter? The Cooperative's Load Control Program is designed to offer savings to our members.

### Q.) How does it work?

A.) During times of high demand (usage) the Cooperative selectively shuts down electric hot water heaters. Doing this allows the Cooperative to limit how much energy we buy in the open market, also shaving off the peak which affects how we are billed by the New York Power Authority. The Cooperative is then able to pass on that savings to the members.

Q.) How do I know if I am eligible?
A.) All residential members who have a 50 gallon (or larger) electric hot water heater and use at least 350 kWh a month are eligible.

### Q.) How do I sign up?

A.) Call the office directly at (607) 746-2341 to start saving today! The Cooperative will set up an appointment to outfit your water heater with a Load Control Switch (at no cost to you) which we will wire into the electric circuit that feeds your hot water heater. When the Cooperative's Load Control system predicts that the load will exceed a set value and potentially set a new demand we will shut off your electric hot water heater for a short time. When the demand recedes from the peak the Cooperative will bring water heaters back online slowly. It's just that simple!



## **Delhi Fuel Bank**

The Delhi Fuel Bank was created for individuals and families within the town of Delhi who are in need of assistance for unforeseen circumstances or emergency funds for home heating. The Fuel Bank offers help with all forms of home heating including electric heat. The Fuel Bank is not looking to duplicate programs such as HEAP, nor is it intended for individuals with substantial resources of their own. This program is for the individuals and families who would not normally qualify for other assistance programs. However, it is possible that some of the beneficiaries of Fuel Bank assistance could be people who exhaust their HEAP allotment. The Delhi Fuel Bank is administered by a committee of volunteers and is not associated with any public assistance program or religious entity. Recipients are chosen by the committee based on information they provide in a short application.

Applications are available at the Cooperative's office at 39 Elm Street and also at Delhi Telephone Company and Attorney Charles Hill's office. Allocations from the Fuel Bank are made on a first-come, first-served basis for those showing the greatest need. The Fuel Bank is funded through private donations, grants, and gifts from several local community clubs such as Delhi Rotary Club, Delhi Women's & Men's Club, and Delhi Kiwanis.

# **HEAP Benefits**

The New York State Home Energy Assistance Program (HEAP) provides payment assistance for income eligible residents to use towards the 2018-2019 heating season. This year's regular HEAP benefits will open on November 13, 2018. For eligibility, income guidelines, and how to apply contact your local Department of Social Services or the NYS OTDA Hotline at 1-800-342-3009. Additional information is provided on https://otda.ny.gov/ programs/heap/

# **Additional Benefits**



Western Catskills Community Revitalization Council, Inc.

125 Main Street, Suite A Stamford, NY 12167 Phone: 607.652.2823 Fax: 607.652.2825 www.westerncatskills.org

Delaware Opportunities Inc. 35430 State Highway 10 Hamden, New York 13782 Phone: (607) 746-1615 Fax: (607) 746-1605

www.delawareopportunities.org



# **Energy Efficiency**Tip of the Month

Cooler temps are just around the corner! Is your home's heating system ready? Remember to replace furnace filters once a month or as recommended. If you heat your home with warm-air registers, baseboard heaters or radiators, remember to clean them regularly to increase efficiency.

Source: energy.gov



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## Member Rebate / Year End Discount

You may have already noticed that your November bill has a rebate on it, known as a "Year End Discount" to members. This credit on your bill is due to higher than projected revenues due to a long, cold winter. In fact, winter seemed to extend into June this year, only to be followed immediately by hot summer weather. Because many of our member have some form of electric heat or cooling in their homes, these extreme temperature conditions caused revenues to be much higher than expected in the first half of 2018. Under New York State and Federal cooperative law and our own bylaws, the Cooperative is permitted to provide a Year End Discount to members in cases such as this, where unexpectedly high revenues could not have been predicted or controlled. This Year End Discount was calculated based on each member's pro rata share of the Cooperative's revenues for the first 10 months of 2018.

This Year End Discount is one benefit of membership in the Cooperative as compared to being a

customer of an investor-owned utility. For investor-owned utilities, the unusual weather in 2018 was an opportunity to increase their

profits. However, the Cooperative is a non-profit organization, owned by the 2018 "Year End Discount"

"Capital Credits Retirement"

members we serve. The Cooperative is returning these unexpected revenues to their rightful owners, the members of the Cooperative.

The Year End Discount is separate from and very different from the year end retirement of capital credits. Members who were active in 1991 will see their capital credit retirement on their bills in December. The Year End Discount (November bill) and the year end retirement (December bill) both reduce the amount of your bill, but they come from different sources of funds. The Year End Discount is returning a portion of the current year's revenues. Capital credits represent your long term ownership in the Cooperative and they are retired (paid back) to members on a capital credits rotation cycle of approximately 27 years.

# What Your Cooperative is Working On



Mission: DCEC is committed to safety, reliability, and cost effectively providing electric energy and related services to our members.

Vision: DCEC will be known to its members as the safest, most reliable, and cost effective utility in the region by 2021.

Values: Safety | Service | Open Communications | Integrity | Honesty | Professionalism | Respect

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Strategic Goals				
Reliability	Operating Cost Efficiencies	Member Communications	Employee Cross-Training	Facilities Planning
Member/Stakeholde	r Outcomes			
DCEC provides reliable, consistent electric service that is noticeably improving.	DCEC's prices paid by our members are competitive with or better than other utilities.	DCEC is committed to open communication with members, focused on listening to member needs and preferences.	DCEC has identified, trained, and exercised a backup person for every critical task affecting safety, member service, and financial integrity.	DCEC's facilities allow excellent member service and safe/efficient work by employees.
Strategic Budget Stat	ement			
Annual work plan and budget focused first on reliability improvement.	Operating budget supports tools and training to allow safe and efficient work.	Operating budget supports media creation, events, and time commitment to member engagement.	Operating budget supports staff time for cross-training and exercising backup plans.	Budget and long term financial plan balance facilities needs agains financial goals and objectives.
Initiatives				
-Addition of fused cut-outs -NYSEG accountability	-Reduce staffing -Reduce inefficiency -NY shared services	-Editorial calendar -New members targeted at annual events	-Matrix of functions/ backup proposals -Staff training plans -CFO responsibilities	-Ideas for consolidated HQ -HQ due diligence -HQ site design

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# **Broadband Internet Update**

The Cooperative's partners in the Delaware County Broadband Initiative (DCBI) have been working feverishly to build fiber infrastructure throughout the Cooperative's service territory. For all project areas that are receiving NYS grant funding, construction of the fiber lines will be completed on or about December 31, 2018. That means service to individual members will be made available throughout the first half of 2019 in those areas.

In addition to the areas receiving grants, our partners, Delhi Telephone Company (DTC) and Margaretville Telephone Company (MTC) are committed to provide fiber broadband internet service to 100% of the Cooperative's members. For example, many members in the Clapper Hollow area of Jefferson will be served by MTC despite the lack of grant funds to assist with that build-out. However, construction in the "non-grant" areas will be completed in mid-2019, making broadband service to individual members in that area available in the 2<sup>nd</sup> half of 2019.

The basic broadband services offered by DTC and MTC are 75 Megabits per second and 25 Megabits per second respectively, but both partners offer business internet speeds up to 1,000 Megabits per second, also known as Gigabit speed.

For more information on the construction schedule pertinent to your area, please visit the Cooperative's website at <a href="http://www.dce.coop/content/delaware-county-broadband-initiative-dcbi">http://www.dce.coop/content/delaware-county-broadband-initiative-dcbi</a> or call the office at 607-746-2341.

# What You Need to Know About Capital Credits

After reviewing Delaware County Electric Cooperative's financial position and determining it to be sound, the DCEC Board of Directors has approved a Capital Credit retirement (refund) of 1991 in the amount of \$484,000. Current members who were actively receiving electric service from DCEC in 1991 will receive a credit on their December bill identified as "CAPITAL CREDIT REFUND". Members who are no longer receiving electric service from DCEC today but did so in 1991 will receive a check in the mail provided their refund is \$5.00 or greater.

### What are Capital Credits?

Capital credits represent each member's ownership of the Cooperative. They are the margins credited (or allocated) to the members of the Cooperative based on their purchases from the Cooperative the previous year. These margins are used by the Cooperative as capital to operate the business for a period of time. What's the difference between an allocation and a retirement?

Allocations are made annually for each member, based upon the amount of revenue contributed the previous year. An allocation is the amount set aside into a separate account to be used as operating capital for reliability improvements and maintenance over a period of years. Your allocation notice will be printed on your bill usually during the summer months. In 2018, this information was printed on the July bill. A retirement is the amount you receive back as a capital credit refund. It is a portion of your total capital credit balance. The portion to retire is decided by the board of directors annually, based upon the financial condition of the Cooperative. Your retirement is applied to your bill in December if you are an active member, if not a check will be mailed to the last known mailing address of the inactive member.

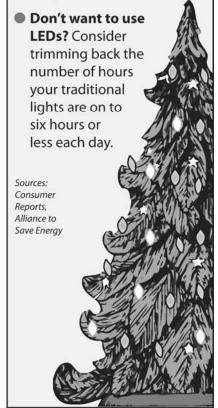
Why can't my capital credit allocations be refunded to me all at once? Remember that capital credit funds are used for reliability improvements and maintenance—and these are long term investments. Capital credits cannot be refunded all at once because they help the Cooperative remain financially sound, thereby ensuring a stable, reliable electric service for the benefit of the members we serve.



# Light up holiday savings with LEDs

Decorating with lights this holiday season? Consider light-emitting diodes (LEDs). They cost more initially but last twice as long as traditional lights, and you'll recover the difference in three to four years.

- Efficient. LEDs use between 1 kWh and 3 kWh of energy, compared to between 12 kWh and 105 kWh for traditional lights, saving \$11 every holiday season.
- Durable. LEDs last about 4,000 hours. They're also made of plastic and less likely to break.



# Rate Relief for Dairy Farms

Our local dairy farmers were the founders and the backbone of this Cooperative for our first 75 years, and today they are struggling under the weight of poor milk prices and high production costs. Due to this pressing situation the Cooperative's board of directors looked closely at our dairy farm members to see if there is any way to provide them some rate relief. It turns out that dairy farms are unique loads on our system because of the energy intensive needs of milking operations, including the following:

- Motors and compressors for milking cows and cleaning barns
- Refrigeration of bulk milk
- Hot water heating for cleaning and sanitizing milking equipment

In light of these findings, the Cooperative will have a new Dairy Farm rate starting in January of 2019. Eligible members will be those who:

- Ship milk as demonstrated by regular pick-up by a bulk tanker or as demonstrated by a current contract with a wholesale milk purchaser
- Are family owned
- Utilize a minimum of 3,000 kWh per month (average)

The new rate will save dairy farms approximately 2 cents/kWh, so the typical dairy farm will save approximately \$70 per month. The Cooperative appreciates all of our dairy farm members, past, present and future. We hope that dairy farms will continue to play an important role in shaping the Cooperative.

Owned by the Members We Serve

# Interested in a 75th Anniversary Book?

DCEC has been approached by a number of individuals asking for a copy of the 75<sup>th</sup> anniversary book. Members who came to the annual meeting received a book as an incentive and a thank you for attending the meeting.

DCEC will be selling many of the remaining books to members at our cost, which is \$25.00. If you would like to request a hard cover copy of the book please contact Administrative Assistant Alicia VanZandt at (607) 746-9299.



# **Heating Season Energy Savings Ideas**

The following ideas may help you to save energy and money while staying comfortable during the cool fall and cold winter months.

- Take advantage of heat from the sun; open curtains on your south-facing windows during the day to allow sunlight to naturally heat your home; close them at night to reduce heat loss.
- Adjust the thermostat in your home so that it is set as low as possible while still maintaining comfortable conditions.
- When you are sleeping or away from the house, turn the thermostat down or install a programmable thermostat that will reduce the indoor temperature automatically, yielding energy and money savings.
- Seal air leaks around utility "cut-throughs" for pipes, gaps around chimneys and unfinished spaces behind

cupboards or closets that are located on exterior walls.

- Add caulk or weather stripping to seal air leaks around doors and windows.
- Schedule maintenance service for your heating system annually and replace your filter once per month or as needed.
- For wood and pellet burning heaters, clean the flue regularly and clean the inside of the appliance with a wire brush periodically.
- Reduce water heating costs by limiting the temperature setting of your water heater to no more than 120 degrees F.

DCEC has also provided an electronic version of the book online for anyone interested in the book. Simply visit our website at, http://dce.coop/content/75th-anniversary-book. This content is free and available to the public in downloadable form.

# **Headquarters Consolidation**

The Cooperative and CE Kiff Inc. (Kiff) are planning headquarters facility upgrade projects to begin in 2019. The projects will be facilitated by the purchase of Kiff's current headquarters at 5 ½ Depot Street in Delhi by the Cooperative. The property is adjacent to the Cooperative's current operations headquarters at 4 Depot Street. Kiff plans to consolidate their headquarters and operations for the Kiff family of businesses at the existing location of County Tire on NYS Route 28 on the edge of the Village of Delhi. The Cooperative will consolidate its headquarters on their expanded footprint on Depot Street. Cooperative CEO / General Manager, Mark Schneider said, "A consolidated headquarters facility will allow for more efficient operations and better communications, among Cooperative employees and with Cooperative members."

The Cooperative will be replacing its warehouse facility on Depot Street with a safer, more convenient, and more energy efficient building, most likely in 2021. The Cooperative's offices and member services functions will be located in what is currently the Kiff building on Depot Street. The Cooperative's property at 39 Elm Street will eventually be sold.

Cooperative sees this facilities investment as representative of our continued long term commitment to our members, employees, and the larger community. The Cooperative's Operations Manager, Ryan Sullivan stated that "the Cooperative's consolidated headquarters facility will have an operations emergency response center to help us manage resources more safely and efficiently during major storms and outages of any kind." The operations center will include redundant communications channels, large wall-mounted situational displays, and space for extra personnel to respond to emergencies.

# **Headquarters Timeline**

Closing on the Kiff Property	February 28, 2019
Kiff rents back from the Cooperative	March 1, 2019 through December 31, 2019
Gather input from employees, directors and other members regarding the design of the improved headquarters facility	March 1, 2019 through December 31, 2019
Renovations to the Kiff building to member service areas of the building	January 1, 2020 to mid-2020
Cooperative's office staff move from 39 Elm Street to Depot Street	Mid-2020
Design and construction of a new warehouse facility at Depot Street	Mid-2020 through Mid 2022

Cooperative management will be seeking input from members about this important project at member forums including the 2019 Annual Meeting. If you have ideas you would like to share, please call the CEO / General Manager, Mark Schneider at 607-746-9282.

# **Economic Development**

The Cooperative has traditionally played a strong role in economic development by providing low-cost electric service to employers to help create and retain jobs in our service territory. The best example of such a project is Amphenol Aerospace, which currently employees over 1,000 individuals at their plant in Sidney. The Cooperative is proud of the role we played on that project, but we are now looking for similar opportunities in the communities we serve through a variety of economic development programs.

The rapid deployment of fiber optic infrastructure and broadband internet service to 100% of the Cooperative's members from 2016 to 2019 has created new kinds of economic development opportunities. In addition to supporting institutional employers like Amphenol, the Cooperative will be attempting to attract smaller employers who value the unique set of offerings found within our service territory:

 low cost and reliable electric service with options to pursue additional clean, renewable, inexpensive hydro power from the New York Power Authority.

- affordable, high-speed, reliable communications from one of our broadband partners, Delhi Telephone Company or Margaretville Telephone Company.
- access to wonderful community support including high quality public schools, higher education institutions and cultural resources.
- a beautiful, unspoiled natural environment filled with open spaces, but close to New York City, one of the world's largest economic and cultural centers.

We believe that smaller employers who value the unique offerings found within our service territory could place their business inside or outside of the New York City watershed.

Jobs are, of course, a key component to creating an environment where families can live and thrive, but there are many other obstacles such as the lack of affordable housing and insufficient daycare providers. The Cooperative cannot provide solutions to all of these problems, but we can and will help whenever possible.

# Reflections of DCEC's 74th Annual Meeting...Continued from Page 1

Additional guest speakers included Morgan Hungerford, 2018 Delaware County Dairy Princess, and Anna Post who was chosen to represent DCEC as the 2018 Legislative Youth Delegate. Their speeches were enjoyed by all.

President Oles acknowledged the service of both Hartley Russell & Shawn Hartwell, who both retired from the Board of Directors in 2018 after a combined 21 years of service. President Oles presented service awards to the following employees and directors: Paul Menke (25 years), Paul DeAndrea (10 years), and Betty Ives (10 years).

CEO Schneider returned to the podium and asked if any member had any unfinished or new business to bring before the assembled membership.

Motion made by Member Michael Kaufman of the Town of Bovina:

Motion to amend the Cooperative's bylaws, Article IV Directors, Section 2 Qualifications, Election, & Tenure; item (b), strike the words "or was a former employee of within thirty-six (36) months," inclusive of the trailing comma.

The motion was seconded by Member Charles Barringer of the Town of Maryland.

Mr. Kaufman spoke in favor of the motion.

Member Bob Cairns of the Town of Delhi spoke in opposition to the motion.

There being no other discussion, Mr. Schneider asked for all those in favor of the motion to raise the green index card provided in their member packet to signify their intentions. Approximately 18 green index cards were raised. Mr. Schneider asked for all those in opposition to the motion to raise the green index card to signify their intentions. The green index cards were not counted, but approximately 100 cards were raised. The motion was defeated.

The board feels committed to providing the membership with the opportunity to meet and discuss issues and concerns with those whom we elect to office. What better way to discuss current events than at the table eating a Brooks dinner. Please, consider joining your fellow members at next year's annual meeting. We hope to see you there!

Northern Region Director				
Dave Numbers	55			
Laurie Wehmeyer	68			
Southern Region Director				
Dominick Dominguez	10			
Steve Hodge	27			
Kate Marsiglio	25			
Jeffrey Russell	61			
Bylaws Change # 1				
Yes	65			
No	64			
Bylaws Change # 2				
Yes	120			
No	7			
Charitable Donation				
Girls on the Run of Central New York & the Scrambled Legs Boys	33			
Livestock Foundation	36			
the West Kortright Centre	19			
Western Catskills Community Revitalization Council Inc.	31			

# Official Election Results Vary from Unofficial Results Announced at Meeting

Official results vary from the unofficial results, which were announced at the Annual Meeting of the Members on September 21, 2018. The official results were tallied by having multiple Cooperative staff members count the ballots multiple times and making sure that all counts gave the same result. The official count for Bylaws Change

#1 resulted in approving the proposed change and allowing part-time residents of the Cooperative's service territory to serve on the Cooperative's board of directors. In the official counting of ballots for Bylaws Change #1, no ballots were invalidated or rejected. The change in the result came about only from more accurate counting. All ballots will be retained at the Cooperative for a period of at least one year for inspection by any member who is interested in examining them.

TO 3-36-4A

# focus on mun1

MAKE A DIFFERENCE THIS HOLIDAY

10/4/2018—12/17/2018





39 ELM STREET | DELHI, NY 13753 | (607) 746-2341

Drop off unexpired goods & nonperishable goods

Donations will go to Delhi Food Bank

# **Democracy in Action**

As members and owners of the Cooperative, you have certain rights and responsibilities related to democratic control of the Cooperative. One of the celebrated "Cooperative Principles" is called "Democratic Member Control." Members control the democracy in several ways:

- Electing individuals from among the membership to serve on the board of directors.
- Participating in the business conducted at the annual meeting, including making motions from the floor.
- Voting on the Cooperative's bylaws.

This year's annual meeting saw great examples of all three types of democratic control.

- The <u>elections of two officers</u> from among six candidates was a beautiful example of democracy. The fact that six members cared enough about the Cooperative to participate in competitive elections for board seats says good things about the health of our democracy.
- We also had a motion from the floor at this year's annual meeting. A member proposed a bylaws change that would have made it easier for individuals to move between board positions and staff positions of the Cooperative. Members stood and spoke "for" and "against" the motion. Ultimately the motion was defeated, but it was an outstanding example of how every member of the Cooperative has the opportunity to be heard and make a difference.



• Members also voted on changes to the <u>Cooperative's bylaws</u> at this year's annual meeting. This was a critical activity because New York's updated Rural Electric Cooperative Law reserves exclusively for the members the right to determine how their capital credits will be allocated and retired. Previously the Cooperative's bylaws had been vague about just how capital credits would be handled. The new bylaws, as approved by the members on September 21, 2018, give the Cooperative clear instructions on how capital credits are to be allocated and retired. Your Cooperative has a strong tradition of retiring capital credits annually and now the bylaws provide explicit direction as to how to do so in accordance with the members' wishes.

Thank you to all the members who participated in the governance of your cooperative by voting at the annual meeting. Don't forget that if you can't make the annual meeting next year, you can still vote by absentee ballot. Please make your voice heard by voting.

# **Economic Development Continued from Page 6...**

The Cooperative is working with economic development experts from throughout the service territory, including county departments of economic development and planning as well as various chambers of commerce. The Cooperative cannot replace all the efforts of these existing economic development organizations, but we can augment their efforts and provide them with additional ideas and resources. The presence of ubiquitous fiber broadband internet throughout our service territory is creating great new economic development opportunities and we do not intend to waste those opportunities.



# Community

American Red Cross Blood Services Drives near Delhi

Tuesday, December 4, 2018
Delhi United Ministry
1 Church Street
Delhi, NY 13753
Noon – 6:00 PM

Tuesday, January 8, 2019 Delhi United Ministry 1 Church Street Delhi, NY 13753 Noon – 6:00 PM

Tuesday, February 5, 2019 Delhi United Ministry 1 Church Street Delhi, NY 13753 Noon – 6:00 PM





American Red Cross

For more information about Blood Drives near you visit, https://www.redcrossblood.org/give.html/find-drive.

Source: https://www.redcrossblood.org

# Third Party Notification

Every member has the right to designate a third party to be notified if the member's bill is not paid and if the member's service becomes subject to disconnection for nonpayment.

For example, a parent can designate an adult child as the third party to receive notifications. Third party notifications can be very helpful in situations where health troubles or other factors might make it difficult for the member to stay on top of bill payments.

For more information about third party notifications, please contact the office.

November 12, 2018 – Veterans Day November 22—23, 2018 – Thanksgiving December 24—25, 2018 – Christmas Janurary 1, 2019 – New Year's Day



# **Operations Update**

The Right-Of-Way Crew is working on cycle clearing on Dryden Brook Road, Tower Mountain Road, and Fish Brook Road in the towns of Walton and Tompkins.

Line Crews are working on various make ready jobs for pole attachments for Spectrum, Margaretville Telephone Company and Delhi Telephone Company in the towns of Meredith, Hamden, Delhi, and Harpersfield. The Line Crews are also planning on working on Randall Hill in Masonville.

# Is <u>Your</u> Location Number in This Issue?

Your service location number begins with two letters and is located on your bill next to your account number. Keep your eyes peeled for the "hidden location number" in this newsletter! If you find the number, and it is your service location you will receive a DCEC fleece sweatshirt! *Good luck!* 

# LOCAL PEOPLE COMING TOGETHER.



DCEC was started by local people, coming together as a community, in order to create a better life. Today, they're still local, and still working for you.

CATSKILL HI-LINE is a Publication of the Delaware County Electric Cooperative, Inc. and is published bi-monthly for the membership. This newsletter has articles submitted by CEO/General Manager Mark Schneider, Engineering & Technology Manager Paul DeAndrea, Operations Manager Ryan Sullivan, Billing Specialist Rosemary Alwine, and Administrative Assistant Alicia VanZandt.

The information contained herein is designed to promote action and discussion among members. Statements published do not necessarily reflect the official position of the Cooperative. The information has been obtained from sources believed to be reliable, and the editor has exercised reasonable care to assure its accuracy.

### **Board of Directors**

President	Stephen Oles
Vice President	Frank Winkler
Secretary	Edward Pick Jr.
Treasurer	Paul Menke
Director	Jeffrey Russell
Director	Laurie Wehmeyer
Director	Steve Burnett
CEO/General Manager	Mark Schneider